

RESOLUTION NO. 14 of 2013

A RESOLUTION RELATING TO THE ADOPTION OF A
POLICY WITH RESPECT TO DELINQUENT CUSTOMER ACCOUNTS AND
THOSE ACCOUNTS THAT HAVE BEEN TERMINATED DUE TO NON-
PAYMENT TO THE MON VALLEY SEWAGE AUTHORITY

WHEREAS, the Board of Directors of the Mon Valley Sewage Authority directed that customer account invoices for sewer rental fees be issued on a monthly basis rather than on a quarterly basis and such direction has been implemented by staff; and

WHEREAS, it has been identified to the Board of Directors of the Mon Valley Sewage Authority by management that it has been increasingly difficult to collect payments on delinquent accounts due in part to the new monthly billing procedures; and

WHEREAS, the Board of Directors of the Mon Valley Sewage Authority recognizes that changing current practices with respect to delinquent and terminated customer accounts would create a more efficient collection of such accounts; and

WHEREAS, the Board of Directors is desirous of establishing and maintaining a written policy with respect to such practices.

NOW THEREFORE, BE IT RESOLVED that the Board of Directors of the Mon Valley Sewage Authority hereby ratify and adopt the following to be known as THE DELINQUENT ACCOUNT POLICY OF THE MON VALLEY SEWAGE AUTHORITY:

Section 1. When a customer account is delinquent with respect to payment for a period of Forty-Five (45) days the customer shall be posted with a termination/shut off notice pursuant to law.

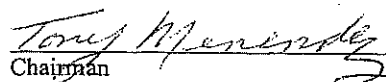
Section 2. The customer shall be subject to termination of water service for failure to pay within Ten (10) days following the posting of the shut off notice as set forth in said notice and in Section 1 above.

Section 3. No payment arrangements shall be available for outstanding accounts.

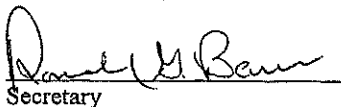
Section 4. If termination of water service for a customer account occurs then the customer account must be paid in full to a zero balance before water service shall be restored.

RESOLVED THIS 12th DAY OF August, 2013.

Mon Valley Sewage Authority


Chairman

ATTEST:


Secretary